

From: Teresa DiFalco cta-associates@cogeco.ca
Subject: Re: Meeting Confirmation
Date: May 1, 2013 at 5:15 PM
To: Catherine Vos cvos2@stjosham.on.ca
Cc: Suzanne Young suzanne.young11@gmail.com



I will have access to my emails while I'm away and I look forward to hearing from her.

Thanks,
Teresa

On 2013-05-01, at 4:15 PM, Catherine Vos wrote:

Hello Teresa,

I will be sure that Margaret's receives your message.

Best regards,

Catherine Vos | Administrative Assistant to:
Margaret Doma | Director - Risk, Legal & Medical Affairs
St. Joseph's Healthcare Hamilton
M103-1 - 50 Charlton Avenue East
Hamilton, ON | L8N 4A6
Phone: 905.522.1155 x37390
Email: cvos2@stjoes.ca
Web: www.stjoes.ca

From: Teresa DiFalco [mailto:cta-associates@cogeco.ca]
Sent: Wednesday, May 01, 2013 10:17 AM
To: Catherine Vos
Cc: Suzanne Young
Subject: Re: Meeting Confirmation
Importance: High

Hi Catherine, my husband texted me to let me know that Margaret had called my house. Could you please pass along a message to Margaret for me and ask that she correspond with me via email as I am unavailable by phone today and leaving the country tomorrow for a week. I would appreciate hearing back from her today.

Thank you,
Teresa

On 2013-05-01, at 8:09 AM, Teresa DiFalco wrote:

Hi Catherine,

Could you please provide me with Margaret's email address. She was to follow-up with us two weeks following the meeting and we have not heard from her.

Thank you,
Teresa

On 2013-04-03, at 6:13 PM, Catherine Vos wrote:

Dear Ms. Young and Ms. DiFalco,

The following individuals will be in attendance at the meeting on April 8, 2013.

- Dr. J. Farrell – Chief, Anesthesia
- Dr. R. McDonagh – Chief, Obstetrics and Gynecology
- M. Doma – Director, Risk, Legal and Medical Affairs
- L. Batt - Nurse Manager, Operating Room
- P. Valvasori – Nurse Manager, Surgical Program
- K. Jeffrey – Patient Relations Coordinator

It is our standard practice to have the hospital chart at the meeting.

Best regards,

**Catherine Vos | Administrative Assistant to:
Margaret Doma | Director - Risk, Legal & Medical Affairs
St. Joseph's Healthcare Hamilton
M103-1 - 50 Charlton Avenue East
Hamilton, ON | L8N 4A6
Phone: 905.522.1155 x37390
Email: cvos2@stjoes.ca
Web: www.stjoes.ca**

From: Teresa DiFalco [<mailto:cta-associates@cogeco.ca>]

Sent: Monday, April 01, 2013 11:21 AM

To: Catherine Vos

Cc: 'suzanne.young11@gmail.com'

Subject: Re: Meeting Confirmation

Hi Catherine, could you please confirm who will be in attendance and their titles. It would also be helpful if we could have Suzanne's hospital records of her November 26, 2012, admission. We have had an opportunity to review these records and have some questions that perhaps could be addressed at the meeting. I would like for this meeting to be as productive and helpful as possible in understanding what happened to Suzanne. With the

help of two of your staff in the records department, we were unable to locate the transfer of Suzanne from post op to the Ward on the 7th floor. I believe it would be most helpful if someone could provide the charting of the activities of Suzanne's care on the day of her November 26, 2012, surgery. We were unable to locate that part of the record in her charts.

Thanks kindly,
Teresa

On 2013-03-28, at 1:20 PM, Catherine Vos wrote:

Dear Ms. Young,

I am writing to confirm your meeting at St. Joseph's Hospital on:

Monday, April 8, 2013

4:00 pm

St. Joseph's Hospital
50 Charlton Avenue East
Hamilton, ON

Parking

Please park in the Fontbonne parking garage located off James Street South, behind the Fontbonne Building.

We will provide you will a parking voucher at the meeting for exiting the garage.

Please note – Both parking vouchers (the one that you receive when entering the garage and the one that you will be given you for exiting) are inserted into the small machine at the exit gate – not the large pay machine just outside the parking garage.

Directions

- After exiting the parking garage, please make your way through the Fontbonne Building to the walkway that crosses over St. Joseph's drive (site map attached).
- At the end of the walkway, continue straight ahead to the elevators. You will be on Level 3.
- Take the elevator to Level 1 and exit right to the Main Lobby.
- **Please go to the Information Desk in the Main Lobby and ask them to call me – Ext. 37390.** I will come out to meet you and accompany you to the meeting room.

If you have any questions regarding the above information, please call me.

Thank you.

Best regards,

Catherine Vos | Administrative Assistant to:
Margaret Doma | Director - Risk, Legal & Medical Affairs
St. Joseph's Healthcare Hamilton
M103-1 - 50 Charlton Avenue East
Hamilton, ON | L8N 4A6
Phone: 905.522.1155 x37390
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<Site Map.pdf><Directions to SJHH Charlton Campus.pdf.pdf>

Teresa DiFalco
cta-associates@cogeco.ca

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Teresa DiFalco
cta-associates@cogeco.ca

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Teresa DiFalco
cta-associates@cogeco.ca

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Teresa DiFalco
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